

# TeamTILT for Nagios

## Get Started

[www.teamtilt.net](http://www.teamtilt.net)

## Interface web

(Version 1.0, last change 11 08 2010)

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## 1 Introduction

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This document guides you through the configuration of your TeamTILT account through the web interface, accessible at this address [www.teamtilt.net](http://www.teamtilt.net), using the credentials received during the account creation.

It includes:

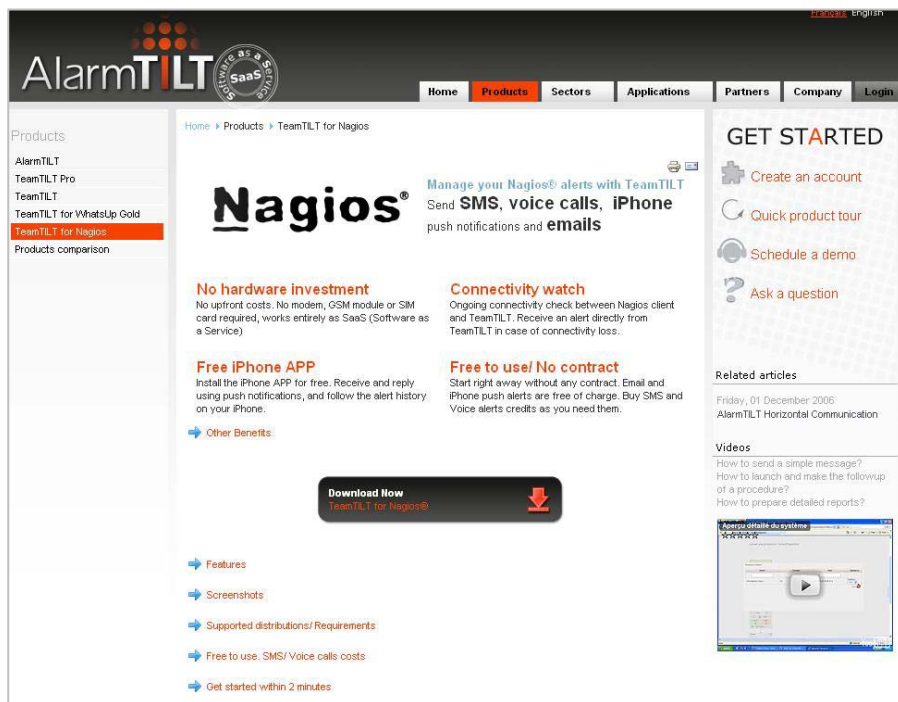
- Adding a new contact/ alert recipient
- Changing phone numbers (SMS, voice calls)
- Monitoring and auditing alerts

More detailed descriptions are available in the online help accessible through your TeamTILT account.

## 2 Nagios Client installation

Please note that the Nagios client installation must be completely finished in order to properly configure your TeamTILT account. If the installation is done, directly go to the 3<sup>rd</sup> chapter.

- Go to [www.alarmtilt.com/nagios\\_en](http://www.alarmtilt.com/nagios_en) and download the TeamTILT Client for Nagios.



The screenshot displays the AlarmTILT website interface for the Nagios client. The top navigation bar includes links for Home, Products, Sectors, Applications, Partners, Company, and Login. The main content area features the Nagios logo and the headline "Manage your Nagios® alerts with TeamTILT". Below this, there are four key benefits highlighted: "No hardware investment", "Connectivity watch", "Free iPhone APP", and "Free to use! No contract". A prominent "Download Now" button is centered on the page. The right sidebar contains a "GET STARTED" section with links for "Create an account", "Quick product tour", "Schedule a demo", and "Ask a question". Below this is a "Related articles" section with a link to "AlarmTILT Horizontal Communication" and a "Videos" section with a video player showing a system overview.

- You have the choice between 4 clients. Graphical and Console based in 32 and 64 bits.

**Nagios®** Manage your Nagios® alerts with TeamTILT  
Send SMS, voice calls, iPhone push notifications and emails.

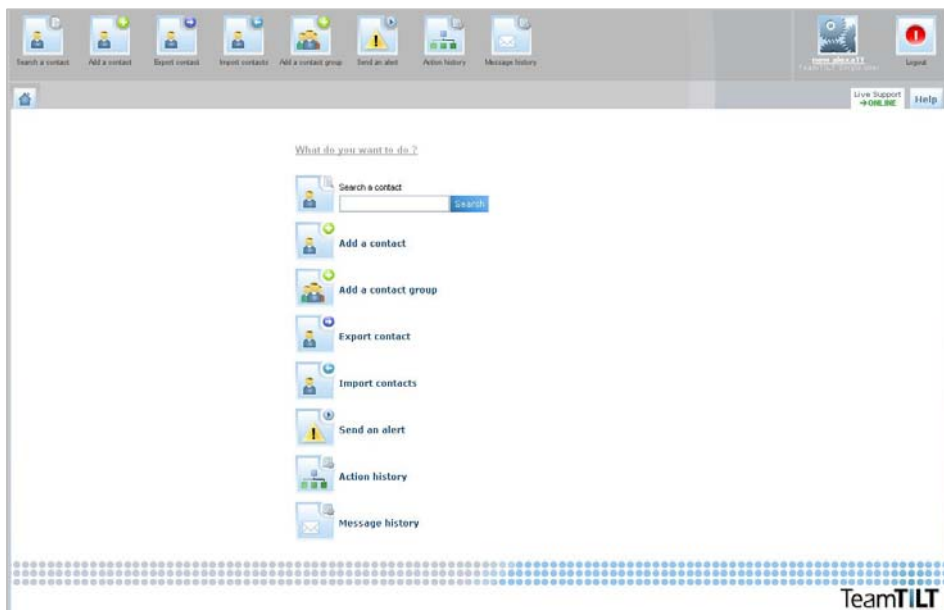
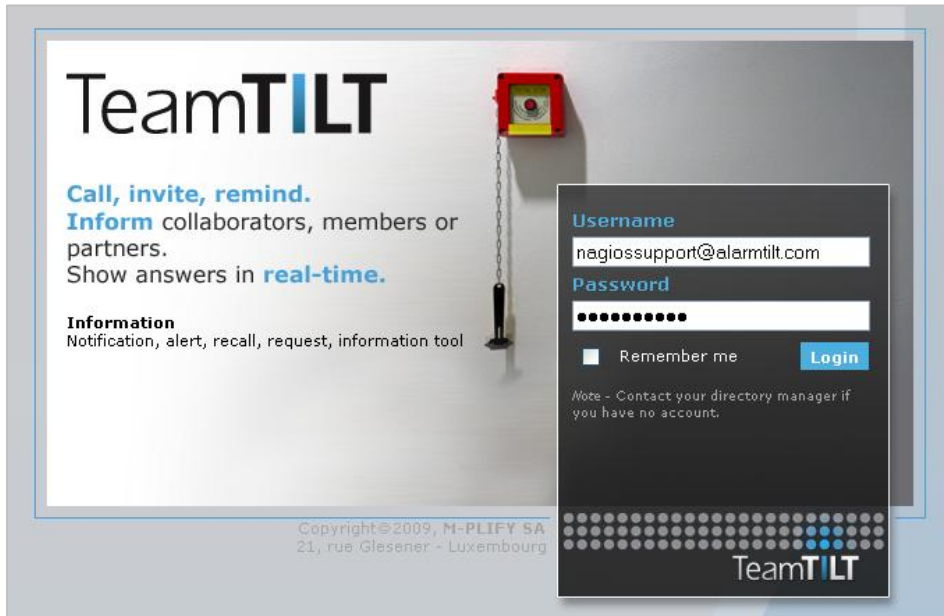
Installer Type	Architecture	Version	Requirements	Date	Size	MD5 Hash
Graphical installer	32-bit	1.0	Requires GNOME or KDE	05 08 2010	45,5 MB	d9fff665f8f745cde277c5c7e2f8420d
Console based installer	32-bit	1.0		05 08 2010	44,4 MB	e574062df680472040ed49da3d05c1d5
Graphical installer	64-bit	1.0	Requires GNOME or KDE	05 08 2010	41,8 MB	9e041c09beeb637f73f1874d439d2277f
Console based installer	64-bit	1.0		05 08 2010	40,6 MB	f520e853dc78fe3e37f08e8cefb4fbd

Detailed installation guides are available:

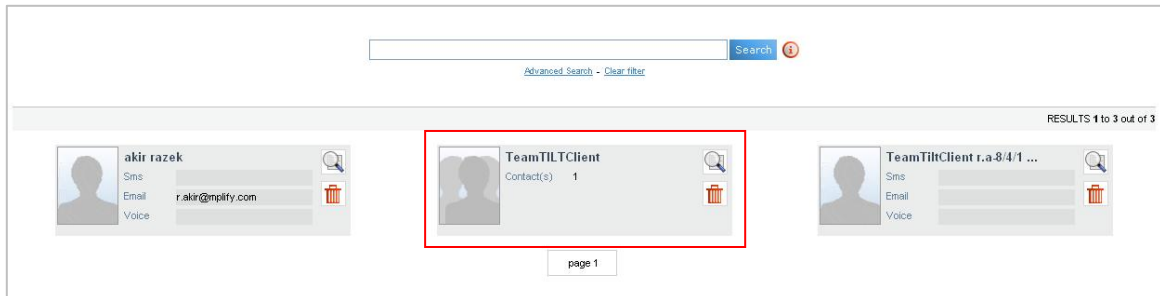
- Installation in console mode:  
[http://www.alarmtilt.com/images/stories/PDF/teamtiltfor Nagios\\_installationguidecl.pdf](http://www.alarmtilt.com/images/stories/PDF/teamtiltfor Nagios_installationguidecl.pdf)
- Installation in graphical mode :  
[http://www.alarmtilt.com/images/stories/PDF/teamtiltfor Nagios\\_installationguidegui.pdf](http://www.alarmtilt.com/images/stories/PDF/teamtiltfor Nagios_installationguidegui.pdf)

### 3 Check the alerts in TeamTILT

- Once the client installed, go to [www.teamtilt.net](http://www.teamtilt.net) and login using the username and password you entered during the installation of the client.

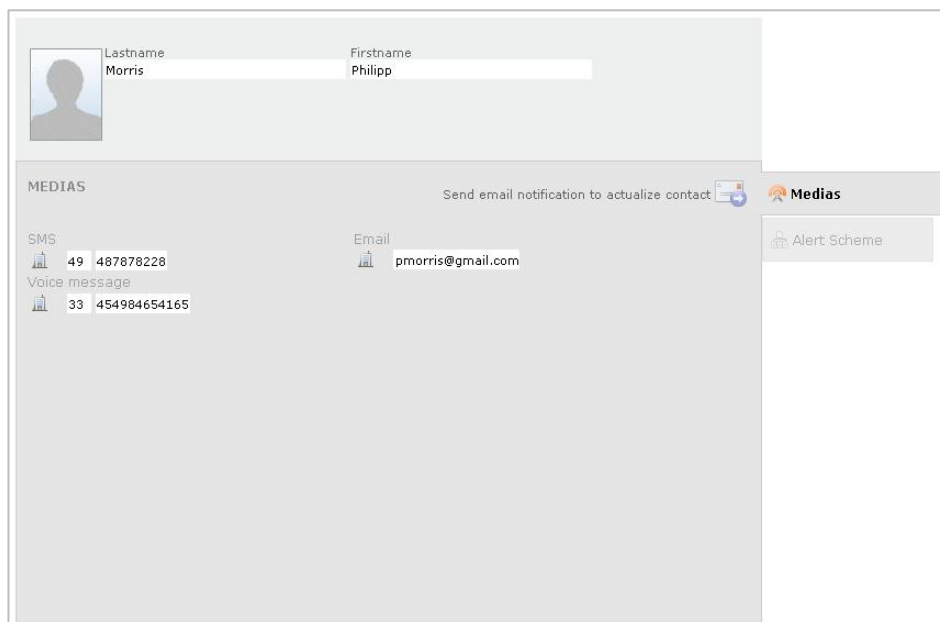


- In the web interface, a group “TeamTILTClient” has been created including the contact defined during the installation procedure. This “TeamTILTClient” group is the group that will be alerted if a notification comes in from Nagios.
- To view this group, click on” Search a contact” in the homepage.

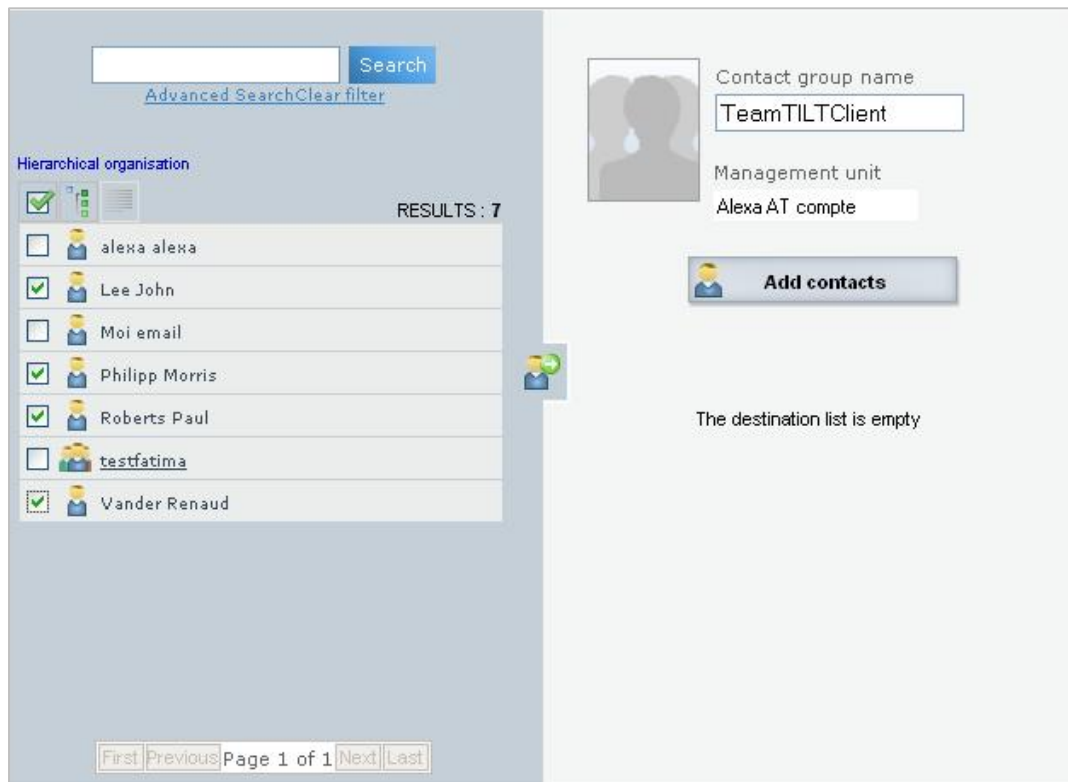


You can add contacts to the account and then add them to the group. Do not delete this group. Should this happen, please recreate a group named “TeamTILTClient” (case sensitive).

- Search your contact and configure a telephone number for voice calls and SMS messages.



- Create all the contacts that need to be alerted, and add them to the group "TeamTILTClient". To do so, find the group, and click on the magnifying glass.



- Simulate a critical state change (e.g. temporary stop a service) on an existing host/service you included during the TeamTILT Client installation. This will trigger an event towards TeamTILT. Check if you receive an alert on your phone, and follow-up the responses. To follow-up the alert in real-time, go to "Action History", and press on the arrow of the alert.

**PROBLEM : HTTP ON LOCALH**

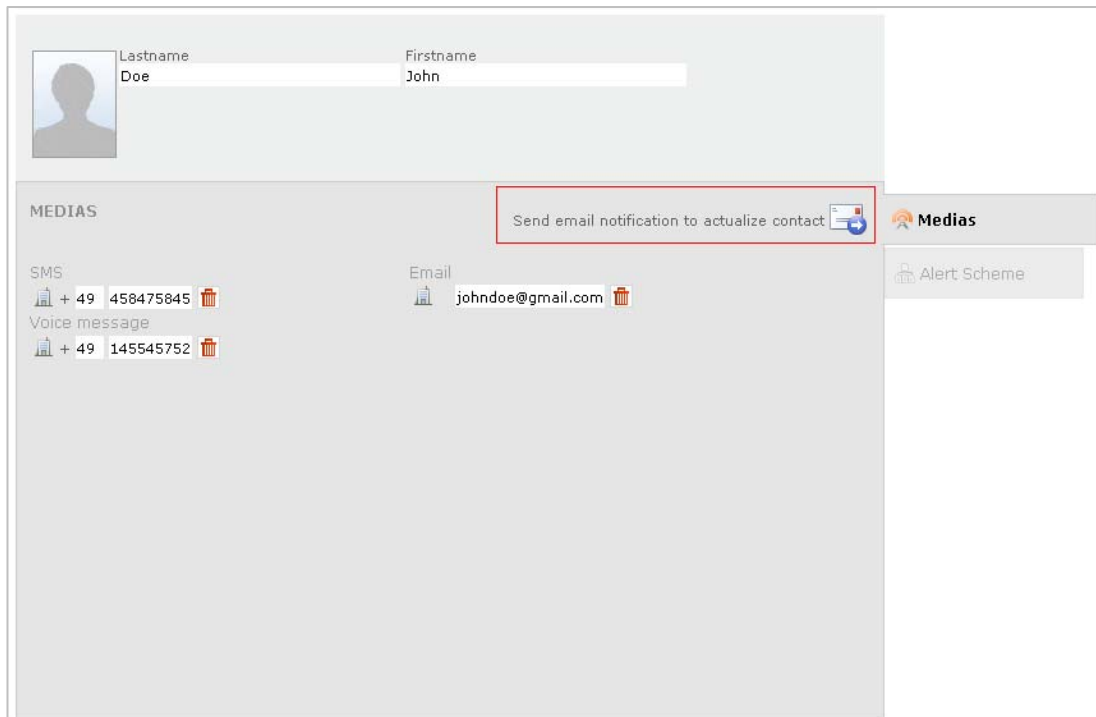
Launch Date: 2010-08-05 02:26:37.0

Status: ENDED

MESSAGE	RECIPIENTS	RESULTS
<p>HTTP on localhost is WARNING on 08-05-2010 at 02:26:27</p> <p style="text-align: right;">English</p>	<p> TeamTILTClient</p>	<p>3 notified contacts</p> <div style="text-align: center;"> <p>responded: 1 other: 0 no: 1 yes: 1</p> </div> <p><b>ACTIONS</b></p> <p> Report Excel</p> <p> Report PDF</p> <p> Send report</p>
<p>First Previous Page 1 of 1 Next Last</p>		

- You can also view the results in a PDF report or in an Excel sheet.

- TIP: Contacts data can be kept up to date easily. Just go to the contacts profile and click on the “Actualize contact” button. An email will be sent to the contact asking him to check if his data is still correct.



**CONGRATULATIONS**, you are now able to send events from Nagios to TeamTILT and to receive alerts.

### Need some help?

If you get stuck or if you encounter problems, do not hesitate to contact us and ask for help. You can contact us at this address [support@teamtilt.net](mailto:support@teamtilt.net) or through the live support available in your account or on our website [www.alarmtilt.com](http://www.alarmtilt.com)